

– HOME OWNER PURCHASES –

- ✓ Warranty - Tree & Shrub: Standard - 9 month. Extended to 18 month w/ PHC
 - ✓ Warranty - Perennials: May - December of current yr.
 - ✓ Warranty - Upright Arborvitae & Juniper: 50% of purchase cost, stops at 20%+ loss
 - Note:** Only the Plant is warranted, Planting & Delivery is extra
Replacements are Final w/ No Warranty
 - Note:** Plant material “On Special” may not have Warranty. Please inquire
 - Note:** Plant material “**Not Properly Cared For**” or protected in transport
& Seasonal weather care “**VOIDS WARRANTY**”
 - Note:** On multiple plant purchases, *In the 1st 3 Months*, if loss is above 20% of Total
items purchased, the cause is “**lack of Proper Care**”. Full replacement
Warranty stops at 20% loss and remainder of items have a voided warranty.
 - ✓ Plant Return: Must be within 24 hrs. or no return is allowed. No B&B return allowed.
 - ✓ No Return: Special orders / Pavers / Steppers / Wall stone / Custom Cut material /
Synthetic Turf / Pond liner / Fabrics / Open containers
 - ✓ 25% Return: Ledge Rock / Boulders / Soil & Aggregates /
Bags or Bulk / Mulch / Full Pallets bundled & Wrapped
 - ✓ 15% Return: Charge on Cash & Carry items In New condition
 - ✓ **Refunds Credited** to Account or Credit Card. **Cash** transaction returned if same day
 - ✓ Delivery **Cancellation Fee:** If material is loaded and ready -
45.00 - 85.00 Charge dependant on Truck
 - ✓ Delivery **Cancellation Fee:** If Truck is on the Road -
45.00 - 85.00 + 25% of Material Cost
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– LICENSED CONTRACTOR PURCHASES –

- ✓ **No Warranty** on Plant Material. **No Return** of Plant Material
- ✓ No Return : Pavers / Wall Stone / Ledge Rock / Boulder / Agg.
/ Bags / Bulk / Plants / Syn Turf / Custom Cut or Bundled
- ✓ 15% Return Charge on Cash and Carry Items
- ✓ **Refunds Credited** to Account for Future Purchases
- ✓ Delivery **Cancel Fee : See above** under Home owner Fees